

For room reservations, please call +65 6688 8897 (8am - 10pm).

For general enquiries, please call +65 6688 8868 (24 hours).

TERMS & CONDITIONS – ‘COME ALIVE RESERVED INDULGE’ HOTEL OFFER

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

Rates and Deposit

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (12 years old and below), or 3 adults. A S\$100++ fee will be charged for each additional adult staying in Deluxe or Premier rooms. A fee of S\$175++ will be charged for each additional adult guest in the Club/Grand Club room or any suite. Children who are 12 or younger sleep for free in the existing bedding of a room shared with a paying adult. Fees apply should a rollaway bed be required.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.
- Additional room upgrade and additional adult charge will be on guest's own account
- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption
- Rate is not available over the following **blackout** dates:
 - 23 December 2017 – 4 January 2018
 - 11 February – 25 February 2018

Eligible Age for Check-in

- You must be at least 18 years of age to check-in and register for a room.

Check-in and Check -out Timings

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

Early Arrival and Late Departure

- Should you arrive at the hotel prior to the normal check-in time, you are advised to approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.
- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

Credit Card Information

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, JCB credit cards, China Union Pay and Diners Club. Debit Cards are not accepted.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Cancellation Policy

- Reservations made over 12-20 Sep 2017, 28-31 Dec 2017, 1-4 Jan 2018, 8-10 Aug 2018, 11-16 Sep 2018, 28-31 Dec 2018 and 1-4 Jan 2019 require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.
- Cancellation or amendment made within 48 hours of arrival will incur a cancellation fee of one night's room charge (inclusive of any applicable prevailing government tax).
- In the event of no-show, a fee of one night's room charge (inclusive of any applicable prevailing government tax) will be charged to your credit card provided at the time of reservation.

Group Reservations

- For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

Sands Rewards LifeStyle Membership

- Patron must be at least 21 years old to join Sands Rewards LifeStyle Programme
- Patron must be a member and present membership card before check-out to earn Reward Dollars
- Payment must be made by cash/NETS/credit card/debit card to be eligible for earning of Reward Dollars
- Reward Dollars is not applicable as payment for all hotel packages

- Earning of rewards is only available for selected shows at MasterCard Theatres and is unavailable at Sands Expo and Convention Centre.
- Other Terms & Conditions apply

Child Breakfast Charge

- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

Further Information

- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- This reservation is not transferable. No name change is allowed.

General Provisions

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

Additional Terms & Conditions for Come Alive Reserved Indulge Hotel Offer:

Complimentary dining credit up to S\$25

- S\$25 NETT in Singapore Dollars per room, per stay, will be credited to guests' room upon check-in.
- Credit can be used as full or part payment on **Food & Beverages** purchased at Adrift, The Bird Southern Table & Bar, Osteria Mozza and db Bistro & Oyster Bar. Guest will be required to resolve any amount exceeding the \$25 NETT upon check-out.
- Total bill must be charged to the room in order to utilize the credits.

- Credit is only valid during period of stay. Credit not used within this time will be forfeited with no entitlement to refund, transfer or exchange.
- Marina Bay Sands Pte. Ltd. reserves the right to change the terms & conditions without prior notice. In the event of any dispute, the decision of Marina Bay Sands Pte. Ltd. is final without notice or liability.

50% Off Rise Lunch or Dinner Buffet

- Discount voucher on hotel confirmation email must be presented at Rise upon seating.
- Total bill must be charged to the room in order to redeem the discount.
- Discount can only be redeemed once during guests' stay.
- Marina Bay Sands Pte. Ltd. reserves the right to change the terms & conditions without prior notice. In the event of any dispute, the decision of Marina Bay Sands Pte. Ltd. is final without notice or liability.

¹*Must be at least 21 year old to join Sands Rewards LifeStyle.*

²*Maximum of 2 standard tickets purchased per month. Offer cannot be used in conjunction with other promotions or offers. Other Terms & Conditions apply.*